



AXA We Care
Health Care and Moral Support Services Program
Designed Specially
For
HUB FINANCIAL

Presented by:
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Offered by:
AXA Assurances Inc.

Date of Issue:

INTRODUCTION

As a valued client of AXA Assurances Inc. and your independent broker, we offer you a unique service for the persons insured under your AXA insurance policy.

ADVANTAGES TO YOU & YOUR MEMBERS

Health Care Information

When you call The AXA Health Care Line you receive “immediate response” answers to all types of health related questions from highly experienced registered nurses and medical professionals 24 hours a day 7 days a week. You can call as often as you like and talk as long as you want...and the call is strictly confidential so you can feel safe to talk about anything.

Typical Questions:

- I will have to go for a special test; can you explain to me what is involved?
- I have been experiencing a loss of energy; could it be my new medication?
- Can I do something to improve the way I feel after I get my treatment?
- I lost my appetite; do you have any suggestions on what I can do to improve the situation?
- I would like to attend a support group with people with my condition; could you refer me to an association in my area?

Moral Support

If you are going through a difficult time due to an illness or you recently lost a loved one to an illness we can help with The AXA Moral Support Program. The Moral Support Program offers help and counselling in difficult situations where your policyholders are at a loss following a serious illness diagnosis or death.

Moral support is also provided to the relatives of the policyholders.

Experienced counsellors provide immediate professional assistance, and in some cases, direct clients to resources within their own community.

This service is available 24 hours a day 7 days a week and you can call as often as you like and talk as long as you want. The call is held in the strictest confidence.

HOW DOES IT WORK?

No Cost For Member Usage

You can use **We Care** as often as you wish, with no limit to the length of the call - all at no cost!

All you have to do is call the toll-free number provided 24 hours a day 7 days a week.